

Most Urgent

SOUTH CENTRAL RAILWAY

Office of the General Manager,
3rd Floor :: Rail Nilayam,
Secunderabad – 500 025.

No. SCR-HQOGMO(ZRUC)/2/2021

Date:10.03.2021

PCCM

Sub: Reconstitution of User's Consultative Committee.

Ref: Railway Board letter No. 2021/TG-1/24/P(Meetings) dtd 04.03.2021.
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Please find enclosed a copy of the Railway Board letter under reference wherein Railway Board has sought the following:

- 1) Confirm the functioning of the Suburban Railway User's Consultative Committee (SRUCC) and Station Consultative Committee (SCCs)
- 2) Details of the meetings of the DRUCC held during the existing tenure.

The consolidated information may be submitted in return so as to enable this office to report Railway Board.

Matter may be treated as **Most Urgent.**

Dy.General Manager/Genl

Copy to: DRMs for information and requested to give inputs to PCCM for consolidation.

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GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD) (रेलवे बोर्ड)

No.2021/TG-I/24/P(Meetings)

New Delhi, dated 04.03.2021

Dum/4

SCR

The General Managers,
All Zonal Railways.

Sub: Reconstitution of Users' Consultative Committee

9/3/2021

With a view to secure better representation of Railway users and affording more frequent opportunities for consultation between Railway Administration and users on matters relating to the services provided by Railways and means of improving the efficiency of such service, Railway Users' Consultative Committees are constituted at various levels as per details given in subsequent paras.

1.1 Divisional Railway Users' Consultative Committees (DRUCCs) have been reconstituted for a two years term from 01.01.2020 to 31.12.2021 and Zonal Railway Users' Consultative Committees (ZRUCCs) have been reconstituted for a two years term from 01.02.2021 to 31.01.2023.

1.2 Suburban Railway Users' Consultative Committee (SRUCC) at the headquarters of each of the six Railways having separately defined suburban section i.e. Central, Eastern, Southern, South Central, South Eastern and Western Railways are supposed to be reconstituted after the expiry of their tenure. Similarly, Station Consultative Committees (SCCs) are set up at every Zonal and Divisional Headquarters and also at selected stations serving important industrial and commercial centers. As per instructions, these committees are supposed to be reconstituted after the expiry of every tenure. It is presumed that necessary action for reconstitution of these committees might have been taken by zonal Railways.

3. Zonal Railways are, therefore, requested to confirm functioning of the above-mentioned committees on their railways. It is also requested that details of meetings of DRUCC held during its existing tenure and that of ZRUCC held during its previous tenure from 01.09.2018 to 31.08.2020 may also be furnished to this office by 08.03.2021 positively.

Digitally signed by SANJAY
MANOCHA
Date: Thu Mar 04 11:16:32 IST
2021
Reason: Approved

(Sanjay Manocha)
Jt. Director Passenger Marketing
Railway Board

